

Reservation Conditions and Requirements (Baja)

Our check-in time is after 3:00 PM of the arrival day, provided that the prior occupants left on time and all necessary cleaning and repairs have been completed. Check-ins are urged to arrive before 7pm, otherwise special arrangements must be made. There is a **\$20.00 fee for late check-ins after 7pm and a \$40.00 fee for check in-s after 9pm.**

Upon arrival at San Antonio Del Mar Main entrance, check-ins should tell the gate guard that they are renting the property at 81 Playa and that you are meeting the Property Manager at the guard shack.

Check-out is by **10:00 AM** on your day of departure. Late check-outs are subject to an additional night's charge if prior written approval by Alisa Goldman is not given. Please drop your keys in the lock box located on the front gate or arrange to meet the Property Manager for a check-out inspection.

Room charge is based on the number of nights booked. **THERE IS NO REFUND IF YOU LEAVE EARLY.**

To cancel a reservation, we must receive the request in writing via email or fax to 951-344-8399 **30 days** before scheduled date of arrival in order to receive a refund minus the cancellation fee. **There is a 10% cancellation fee on ALL CANCELLATIONS with a minimum charge of \$100.00.** If your cancellation is made before 30 days of your scheduled arrival, your percentage will be based off of your deposit. **Reservation refunds will be made within 30 days after cancellation.** If a cancellation is made **15-29 days** before scheduled date of arrival, a refund minus a **25% cancellation fee is charged with a minimum charge of \$200.00.** A cancellation made **7-14 days** before scheduled date of arrival will be charged a **50%** cancellation fee. Cancellations made less than 30 days prior to arrival will have the cancellation percentage based off of the rental amount. **Any cancellations received 6 days or less of the scheduled date of arrival will not receive any refund, therefore forfeiting all funds. All booking fees are non-refundable.**

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This is a five star luxury private residence. It is rented with the understanding that you will leave the beach house at check-out in reasonably the same condition as when you checked in. It is important that you realize that this is a **private rental home** and not a hotel. Unlike a hotel, we do not have immediate service if there is something not working. That is why it is important that you address any issues with Kiki during the initial walk-thru. In the event that something does get broken or need repair during your stay, chances are it will not get fixed during your stay if you are only there a few nights. In Mexico, parts are not readily available and the time it takes to get things done is much longer than we are use to in the USA. We ask that you please be patient when we do try to fix something, we will try our best to take care of it in a timely manner.

A deposit is required on all reservations. Any damages to the property or property stolen will be deducted plus any other costs incurred from loss or damage. The deposit will be refunded within 21 days provided that the property is left in reasonable condition as outlined in the Security Deposit Requirements Agreement.

Pets are welcome on this property: however, there is an additional \$20.00 per pet, per night charge. **Undisclosed pets will cause forfeiture of your security deposit.** Pets are the pet owner's responsibility to clean up after. DO not leave your pet mess in or around this property.

Any check returned unpaid by the bank is subject to a \$25.00 NSF charge.

This property is privately owned and Management reserves the right to refuse service to anyone. This property has a maximum occupancy of 16 persons. Undisclosed guests will result in eviction with no refund and complete forfeiture of your security deposit. Guests disturbing the quiet of others will be evicted with no refund due. Management will not be responsible for accidents, injuries, and loss of money, jewelry or valuables of any kind.

I have read and I understand the above.

Signed _____ Date _____