

## **GUEST CODE OF CONDUCT**

You are a guest of Big Bear Lake and staying in a Residential Area. You are expected to respect the neighborhood and those near you.

**RESPECT NEIGHBORHOOD TRANQUILITY.** Disturbing the peace of the Residential Neighborhood you are occupying is a city ordinance violation and will be enforced with immediate eviction of the property by the entire group. Please keep noises to a minimum, including children playing loudly, parties, and any other loud noises between the hours of 10:00pm and 8:00am.

**ABIDE BY OCCUPANCY LIMITS.** Each property is licensed to accommodate a maximum amount of people, DAY AND NIGHT. Overcrowding is dangerous, disrespectful and illegal. Please do not exceed the designated amount of people.

**DISPOSE OF TRASH PROPERLY.** "Clean Bear Sites" are available nearby all residential areas. Homeowners through local property taxes fund these sites. Please take all household trash items to these sites; not doing so is disrespectful and a violation of the codes of conduct. The trash containers on site are to be filled only to the rim so that that top cover can close tight. Any trash left behind that overfills or left outside of the trash receptacles, will be removed at a cost of \$25.00 per bag.

**OUTSIDE BONFIRES OR OPEN FIRES ARE NOT PERMITTED AT ANY TIME (EVEN IF THERE IS SNOW!)**

**PARK CARS APPROPRIATELY.** The Big Bear Lake Ordinance limits the number of cars that can park at each property. At the Royal Canadian Lodge, only 5 cars can be parked in the driveway. Parking more than the posted number of vehicles is a city ordinance violation. Please use common sense-Do not block streets or corners and keep all cars parked on driveways. During snow conditions, DO NOT BLOCK PLOWS OR PARK ANYWHERE ON THE STREET. DO NOT TURN AROUND IN NEIGHBORS DRIVEWAYS.

**DO NOT DISPOSE OF ASHES FROM BBQ'S AND FIREPLACES.** It is against Big Bear Resorts, Inc policy to remove or dispose of Fireplace or BBQ ashes. Our housekeeping department will properly dispose of all ashes. If you are in need of removal, please contact our housekeeping department. Any improper disposal of ashes will result in complete forfeiture of your deposit.

**ANY VIOLATION OF THIS CODE OF CONDUCT BY ANYONE IN YOUR PARTY WILL RESULT IN IMMEDIATE EJECTION OF EVERYONE WITHOUT REFUND OF RENTS OR SECURITY DEPOSIT AND POSSIBLE ADDITIONAL CITY IMPOSED FINES**

**By signing below, I agree to all terms and conditions of this Guest Code of Conduct and assume all liability in the event of any accident, theft, illness, or death.**

Signature \_\_\_\_\_ Date \_\_\_\_\_

Print Name \_\_\_\_\_

We thank you for your cooperation and hope you have a great time!  
In case of Emergency call 911.  
Problems or concerns, call the on Site Manager, 909-866-6613